# NOT YOUR REGULAR STUDENT ORIENTATION

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# **Workshop Outcomes**

- We will discuss:
  - The creation of the new orientation
  - The implementation
  - The process of tracking results
  - Initial student and faculty feedback
- This workshop will challenge leaders to seek new and innovative ways to engage students and orient them to their new academic environment.

## Florida State College at Jacksonville

### **College Credit**

- Duval County
- 50,000 students
- 4 campuses/3 centers
- 13 Bachelors/44 Associate degrees
- 100+ technical/workforce certificates









# Florida State College at Jacksonville



#### **Adult Education**

- 2019/2020
- 3,129 students
- ABE/AHS/ESOL
- 5 FT Faculty/ 33 Adjunct
- 45 ESOL Faculty and Adjuncts



### **FSCJ – Mission Statement**

- Florida State College at Jacksonville provides high value, relevant life-long education that enhances the intellectual, social, cultural and economic development of our diverse community.
- Core Values:
  - Integrity
  - Excellence in Teaching and Learning
  - Culture of Honesty and Trust
  - Creativity
  - Respect for Diversity



# **Gallery Walk**

- Challenges of the Orientation Process
- Successes of the Orientation Process
- Areas for Improvement



# **Orientation Purpose**

- Student orientation programs are designed to help alleviate anxiety, by guiding students in the quest for answers and direction.
- They are designed to introduce students to program expectations, available resources, and opportunities to meet faculty and/or staff.
- Orientations have become vital to the transition process of new students.

### **Previous Orientation Formats at FSCJ**

- Two Week Orientation
- Four Day Orientation
- Three Day Orientation
- One-on-One Orientations (Transitioning to new format)



#### New Process at FSCJ - Follow the Trend





Buzz Feed

Instagram Videos



YouTube Videos



# **Video Orientation – Topic Based**

- Administrative Welcome
  - Testing
  - Advising
  - Class Schedule
    - Attendance
  - Paying for Classes
    - Safe App
- Classroom Expectations
  - Tutoring



**Creation Process** 

- New to Adult Ed
- Let's try videos
- As a team we created topics
- Decided who would record videos
- Script writing





### **Creation Process**



We contacted our Multi-Media Department and scheduled a half-day time slot for videos

We had a ball!!!



# Implementation - Not so fun!

- We rolled out a new course management system college-wide
- It did not align with our previous system
  - IT assistance was critical for faculty support – not special projects!







# Implementation - Issues



- No private communities
- Faculty did not know how to navigate new system well
- Summer pilot pushed to fall pilot
  - Designed to receive student and faculty feedback



### The Pilot – Data and Feedback

Faculty and student feedback

- Invited 7 instructors to participate in the pilot
  - Full-time faculty
  - Part-time faculty

- 9 short videos to watch (45 minutes to 1 hour)
- Take students to computer lab and watch all videos and take short assessments
- Show all videos as a class and each student take the assessment at the end



## The Fall Orientation - Launch

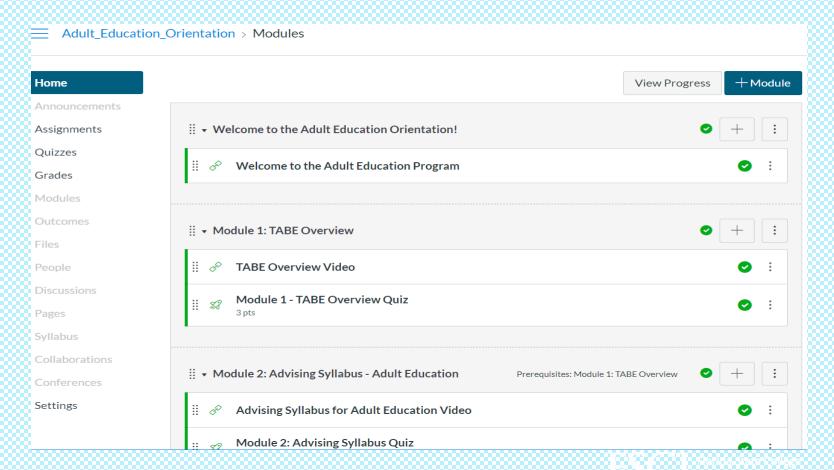
- Apply in person with Advisor
- Applicant goes to Student Lab
- Student Worker or Academic Tutor loads Orientation on computer

- Student completes
   Orientation and
   Assessments
- Print scores
- Return with scores to Advisor
- Advisor schedules Testing



### Canvas

#### Volunteers!





# **Evaluations and Responses**

- What did you like and/or enjoy about the New Student Orientation format?
- Was the information provided in the New Student Orientation relevant or important to a student who is new to the program?
- Were there any topics not covered in the New Student Orientation that should have been addressed? If so, what topics should be added?
- Were there any topics covered in the New Student Orientation that should be removed? If so, which topics and why should they be removed?
- What can we do to improve the New Student Orientation?
- Please rate the timeliness of the New Student Orientation.
- How many stars do you give the New Student Orientation?



# How many stars do you give the New Student Orientation?

PLEASE USE
A DIFFERENT
ORIENTATION
FORMAT.

INTERESTING
FORMAT, BUT
I REALLY DID
NOT LIKE IT.

IT'S PRETTY
GOOD, BUT
SOME MINOR
ADJUSTMENTS
ARE NEEDED.

WITH MINOR
ADJUSTMENTS,
THIS PROGRAM ▼
WOULD BE 5STAR

LOVED IT. DO NOT CHANGE A THING.

3.7★
average rating





# **Evaluations and Responses**



#### **STUDENTS**

- Wonderful orientation
- Option 3 is wrong it's option 4 when you call for assistance
- One question is very confusing
- Very informative
- One link did not work
- I wish I had know about preparing for the TABE before taking it.

#### **FACULTY**

- Expectations for online students
- Regularly checking their emails and message systems,
- Logging into the courseware before the NA date
- Resources for students with disabilities
- Add a student video/testimonial!!!

# **Next Steps**

- Quiz corrections
- Edit one video into two segments
- Add Student Video

- Full launch Oct. 15<sup>th</sup> 1<sup>st</sup> day of spring registration
- Fully online Spring 2020
- Available for ESOL Fall 2020

## Recap

 We wanted to try something new to provide students with pertinent information needed to begin our program

 Student and Faculty feedback is a necessity!

 It takes the entire team to build a successful program!

# Questions



#### Contact

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# Thank you for your time!